



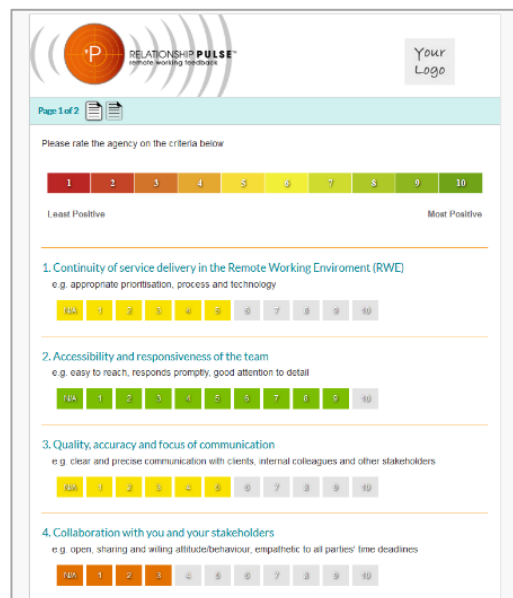
Relationship Pulse™

Is an online tool to allow clients, customers and/or suppliers to quickly and easily assess how well an organisation is adapting to the new remote working environment.

It enables a business to identify issues, mitigate risk and optimise the working relationship for all parties.

Simple to set up, quick & easy to use

- Identify which individuals you wish to take part and populate an Excel spreadsheet with their key details
- Forward the details to Relationship Audits®
- We will manage the process and use the participant details supplied to send email invitations to all the nominated individuals
- Assessment takes 2-3 minutes to complete, while save & return capability allows 'parking'
- Colourful, engaging user interface to aid completion
- Mix of quantitative (7) & qualitative (2) questions

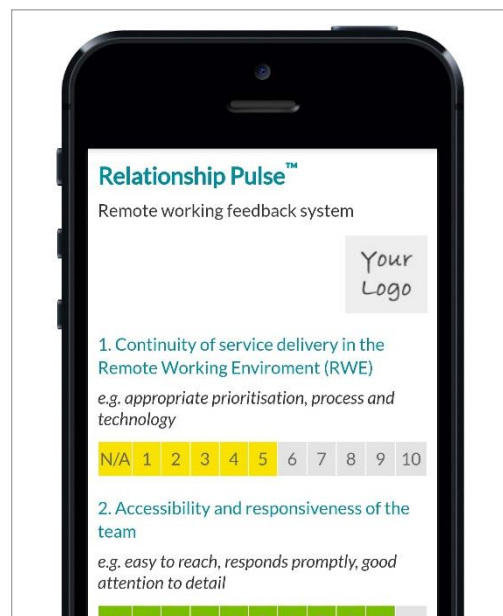


The screenshot shows the web interface for the Relationship Pulse survey. At the top, there is a logo and a 'Your Logo' placeholder. Below the logo, it says 'Page 1 of 2'. The main content area is titled 'Please rate the agency on the criteria below'. There is a rating scale from 1 to 10, with 1 being 'Least Positive' and 10 being 'Most Positive'. The scale is currently set to 5. Below the scale, there are four criteria listed:

1. Continuity of service delivery in the Remote Working Environment (RWE)
e.g. appropriate prioritisation, process and technology
2. Accessibility and responsiveness of the team
e.g. easy to reach, responds promptly, good attention to detail
3. Quality, accuracy and focus of communication
e.g. clear and precise communication with clients, internal colleagues and other stakeholders
4. Collaboration with you and your stakeholders
e.g. open, sharing and willing attitude/behaviour, empathetic to all parties' time deadlines

Web-based, fast, easy to deploy and use with smart phones

- Designed for use on PC/MAC, tablet and smartphone
- Automated, web enabled process to email and collect assessments from participants
- Unique link for each participant ensures security



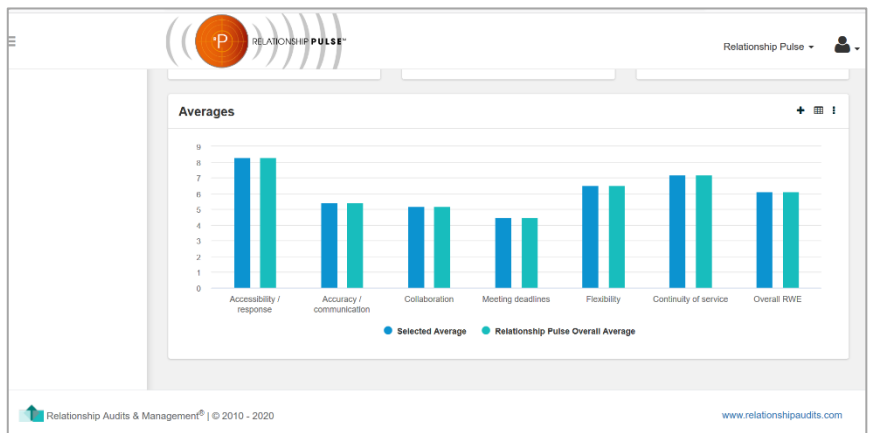
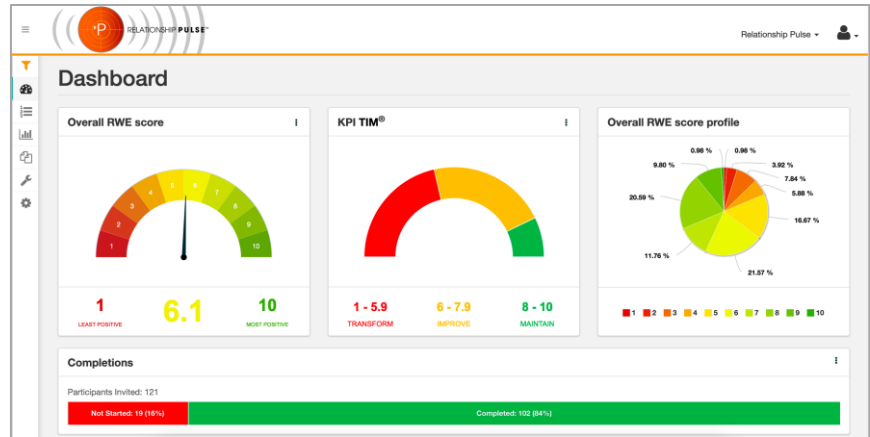
The screenshot shows the mobile app interface for the Relationship Pulse survey. At the top, there is a logo and a 'Your Logo' placeholder. Below the logo, it says 'Relationship Pulse™ Remote working feedback system'. The main content area is titled '1. Continuity of service delivery in the Remote Working Environment (RWE)' with the example 'e.g. appropriate prioritisation, process and technology'. Below this, there is a rating scale from 1 to 10, with 1 being 'Least Positive' and 10 being 'Most Positive'. The scale is currently set to 5. Below the scale, there are two criteria listed:

2. Accessibility and responsiveness of the team
e.g. easy to reach, responds promptly, good attention to detail



Clear and fast reporting

- Online results dashboard, live when survey launches
- Automatic alerts for low scores
- Tiered access controlled by passwords
- Completion summary with real time updates
- Graphic presentation of results as they come in, with filtering options for 'drill down' detail
- Clear signposting of issues & opportunities
- Strong benchmarking capability vs our pool
- Relational database for multi-level analyses
- Customisable, automated report writer
 - fast and easy report preparation
- Data fully exportable
- Full analysis and reporting available if required



Pricing to fit your needs

Relationship Pulse is competitively priced

- Fees vary according to
 - the number of participant invitation links sent (declining marginal cost as volume increases)
 - the number of waves of activity (e.g. upfront commitment to 2 waves reduces the per wave cost)
 - whether or not Relationship Audits® provides analysis and reporting
- Managed (by Relationship Audits®) or self-managed options available



Relationship Audits & Management

London, Cape Town,
Paris, New York,
Melbourne, Dusseldorf

Contact us

For more information about how Relationship Pulse™ can help your business please connect using the contact details below

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